

Dear Valued Guests with Your Beloved Dogs

Thank you for choosing ASAMA KUZANBO as your pet-cation.

We warmly welcome all guests who would like to enjoy our resort with pets. During your stay, we would like not to disturb other guests and be responsible as pawrents. Please kindly read through and comply with our requirements for pets.

Thank you for your kind understanding and consideration.

1. Requirements for pets

- Only dogs are allowed as pets in this villa.
- Up to 3 dogs per villa
- Over 20kg is regarded as large dogs
- Large dogs are allowed in Polaris villa only
- Up to 1 Large dog (over 20kg or 44lb) are allowed in Polaris villa

- Pet must be fully trained and appropriately restrained by guest.
(No barking, no biting and no attacking)
- Must have rabies and multi canine virus and disease vaccinated.
- Vaccination must be completed within 1 year.
- Not during pets' period
- Not infected zoonotic disease
- Not under medical treatment
- Not aggressive and not to fear or loathing to other guests

2. Villa Use Rules for Pets

- Pet Villa Stay Fee: JPY 4,000 (tax in.) per night per pet
- Please wipe your pets' paws before entering inside the villa.
Each villa entrance has a paw-wash facility.
- Following designated area in the villa are allowed to enter for pets: Japanese tatami rooms, Bedrooms, restrooms, bathrooms, and Polaris loft
- Please use in-room pet toilet tray and pet pee pad sheets at all times. Guests are responsible for cleaning up after their pet on villa property.
- Those who needs diapers (i.g. elder pets or pets with a habit of marking), please bring own diapers and wear them at all times in the villa and public area.

- Pets must be kept in the in-room cage if left unattended in your room for a short time.
 - We have following in-room amenities for you to use during your stay:a pet cage(1 per room), food and water bowl, pet towels, pet toilet tray, pet pee pad sheets, odour-sealing pet waste bags, deodorant spray and lint roller
 - Please bring own leash, pet foods, and pet diaper
- Damages caused by pets to the villas, its furnishings, or any other part of the resort are owner's sole responsibility and the resort reserves the right to charge the guest's account commensurate to the cost of any replacement fee.

3. Public Area Use Rules for Pets

Pet-Friendly Public Areas – We love pets but pets are allowed only in the following public areas outside of the villa: Tenku Dining Restaurant Terrace Space. Other than written public areas above is not allowed.

Outside such as parking and surrounding forests, Pet must be on a controlled leash at all times when not inside of the guest villa. Guest is responsible for cleaning up after the pet on resort grounds and properly disposing of the waste in the villa.

We do not have a pet-sitting service. Please ensure to take care at own responsibility.

In the event that the above rules such as actions that are a nuisance or cause disturbance to the peace of guests or the neighbourhood, are not upheld, it may result in the termination of the right of use of the ASAMA KUZANBO accommodations and facilities. Pet owner guests are sole-responsible for all property damage (including and not limited to accommodation rooms) and/or personal injuries resulting from their pet.

ASAMA KUZANBO